

ALLIANCE GLASS LTD

Terms & Conditions

All jobs accepted on a quotation basis, are subject to change on a weekly basis on percentage if there is an increase in energy surcharges.

All accepted quotations over 150 pounds are subject to a 50 % deposit before materials are made to supply.

Quotations must be signed on the back and returned to us and or on site at time of survey. To waiver a 14 day cancellation clause.

All jobs completed must be paid on completion to the engineer performing the work via card/cash payment on site.

Any invoices not paid after 14 days will incur materials being removed from site and or being passed to a debt collections agency who will add percentage fees to the claim.

Double glazed units are guaranteed for 5 years against misting in between panels only. Any marks and scratches that are seen post glazing must be reported to the glazier, for survey and inspections if they are within the parameters of acceptable to Pilkington rules and Twinseal double glazing then they will not be replaced.

The survey will report these findings to the client.

All toughened stamps can be seen in any corner or more than one corner. Toughened units can show distortion or slight seeds from time to time, this we would rather have for your safety.

No payments should be withheld due to any quality of materials or faults, we only act on problems when they are paid for.

Hardware i.e. handles or hinges or lock parts are guaranteed for 1 year and working performances therein.

After 1 year call out charges apply and labour. Any misuse of our products is chargeable at any point.

Old upvc frames will not be enhanced mechanically when replacing glass, i.e. drafts or water leaking. Seals etc.

Glass replacement is only an aesthetic appearance improvement.

Carpets and curtains and furniture are non claimable against this firm, we put dust sheets down any blinds that are damaged is not a claimable item as we advise all to be removed prior to work.

All curtains, blinds, or wooden blinds must be removed prior to installation.

Furniture must not block glazed areas.

New or Old UPVC beading or framing may incur minor marks during extraction due to the nature of the system used.

Water leaks and drafts may not always be resolved by the installation of units.

None of the above issues are claimable against this firm.

ROT Clause / Retention Clause / Romalpa Clause: Ownership of all supplied materials remains with the company until full payment has been received. We reserve the right to enter the premises to repossess materials if payment is not made in full.